

# **Privacy Policy**

## **COSTI Online Services**

www.costi.org/onlineservices

## **Privacy Statement**

When you visit COSTI Online Services your privacy is important to us.

## **Collection of Personal Information**

We only collect information from you when you register on our site and voluntarily provide it to access the services and information on this Website. If you refuse, are unwilling, or cannot accept the Terms of Use, which include this Privacy Policy, we may be unable to provide you with information or services from this Website.

#### **Use of Personal Information**

We may use the personal information that you provide when you enquire or register:

- to deal with your enquiry or application and to provide you with appropriate services and these may include sending your further information,
- for the purpose of research and to help us plan and improve our services
- We may also use aggregate information that does not contain personal information to track and monitor visitors' use of the Website. We may also disclose aggregated information that does not include personally identifiable information to program funders.

## **Policy Change**

We reserve our rights, in our sole discretion, to modify this Privacy Policy at any time. Changes to this Privacy Policy will be posted on this page of the Website. It is your responsibility to review the Privacy Policy frequently.

## Security

Any information sent or received over the internet is generally not secure. COSTI Immigrant Services does not guarantee the security of any communication to or from this site.

### **Questions on Your Personal Information Collected**

All questions or concerns regarding our use of your Personal Information can be emailed to the <a href="mailto:costionlineservices@costi.org">costionlineservices@costi.org</a>

You may delete, edit or modify any information you have submitted using any of the interactive tools available on the Website at any time. If you do not wish to receive further e-mail or other mail from us, please e-mail us at costionlineservices@costi.org

## **Your Consent**

By using our site, you consent to our website privacy policy.

**COSTI Online Services**