## **Terms and Conditions**

The use of this website is bound by the terms and conditions of use governed by COSTI Immigrant Services.

The use of the website is subject to the following terms of use:

- 1. The contents of these courses and workshops are for your general information and use for job searching. The information is subject to change as information gets updated.
- 2. The courses are non-credit courses to be used for information purposes and not towards recognition by any regulatory body or professional association.
- COSTI does not guarantee employment after completion of a specific course or workshop. However our counsellors are always available to meet with you on your specific job search needs.
- 4. The COSTI online services courses and workshops include links to other websites. These links are provided for your convenience and to provide further information. We are not responsible for the availability, accuracy or completeness of the content included in these websites.
- 5. Our courses and workshops are monitored by qualified employment counsellors and e-facilitators that can assist you with job search advice.
- 6. All information provided by participants is confidential and will not be shared with others without the prior consent of the participant. This excludes the sharing of information within the COSTI organization for the sole purpose of providing services to the participant and information posted in the forums by the individual
- Aggregate statistical data from the Client Registration System will be used by COSTI for planning and presentation purposes. Some basic client information is required by our funder to document service usage only and for no other use and will be transmitted to them by secure means.
- 8. If you are having difficulties at any time, please contact the e-facilitator, ecounsellor or come to any COSTI Employment Service location for in-person assistance.

